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December 1, 2003

MERCHANT & GOULD  
80 SOUTH EIGHTH STREET  
MINNEAPOLIS, MN 55402-2215  
AA

Dear Sir/Madam,

This is to Deny your refund request in the amount of \$770.00, for patent/serial number 10693347.

please see attached transmittal. It is from Merchant & Gould. It refers to your deposit account and signed by Leonard J. Hope

Sincerely,

ELEANOR KURTZ  
Office of Initial Patent Examination  
Refund Section, Office of Finance

NOV-11-03

02:12PM

FROM-Merchant &amp; Gould J

6123329081

T-227 P.001/001 F-062

# Merchant & Gould

An Intellectual Property Law Firm

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80 South Eighth Street  
Minneapolis, Minnesota  
55402-2215 USA  
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FAX 612.332.9081  
www.merchant-gould.com

Fax Transmission | November 11, 2003

To:	Latrice Sims	From:	Amanda Tatreau
Company:	US Patent & Trademark Office	Our Ref:	
Your Ref:	DA No. 13-2725	Fax No.:	612.332.9081
Fax No.:	703.368.6778	Phone No.:	612.766.6073
Phone No.:	703.368.4661	Total Pages:	1
State/Country:	Washington	E-Mail:	atatreau@merchant-gould.com
Confirmation Via Mail:	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Return Fax To:	AJT

Dear Madam,

On our Deposit Account Statement for October of 2003, we believe that we were mistakenly charged for the following:

10/29 151 10693347 60-01 0278US1/MS#304257.1 1001 \$770.00

This serial number does not appear in our docket system. Please credit a refund of \$770.00 to our Deposit Account No. 13-2725.

Thank you.

Amanda J Tatreau  
Merchant & Gould  
Accounts Payable Coordinator

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11/11/03 TUE 14:22 [TX/RX NO 8450] 001